



TECHNICAL BULLETIN #9

REPORT WRITING & CONTRACTING BY UNSKILLED OPERATIVES

Through its involvement in assisting consumers through the disputes process, **NWFAA** has become increasingly aware of two (2) very obvious matters.

- a) That since the withdrawal of “**Licencing**” in NSW, unskilled and untrained operators are increasingly getting away with more and more radical departures from “**good trade practice**”.

It is obvious that many either do not **know** the requirements of the trade, to execute “**good trade practice**” or they simply **do not care** and try and get away with, whatever they can.

- b) We have observed an increasing number of (*so called*) **Technical Reports**, that have obviously been prepared by a “trade associate” or a “professional letter writer” who, upon enquiry, have **never** laid a wood floor in their life, yet, they have positioned themselves to be inspecting works and that clearly reflect a lack of experience, “**writing reports**” as a way to earn a dollar as a “consultant” (with no oversight).
- c) As most established Licenced Builders in NSW have spent at least six years at night school to secure their highly regarded credentials, we are seriously alarmed to continue to hear of many new entries to the construction industry, being given full BUILDERS LICENCES to construct complete new buildings, within as little as a 2 month period.

The observation of many of our qualified associates is that these people are essentially “**unskilled**” and certainly completely unknowledgeable about **Australian Standards** and **Best Practice Methods** of Construction

On behalf of the many unsuspecting consumers out there who may wish that they had been “**WARNED**”, we do hope that our representations to comment, are pursued with vigour, as these matters are simply out-of-control !

NWFAA holds a strong view that this practice is seriously **flawed** and should be **outlawed**.

If the Court requires guidance on **Technical Matters**, then it should be expected that such Reports are prepared by **Technical Competent** parties whose training and experience has been gained within the field of **Specialised Wood Flooring**, rather than unqualified persons whose lack of industry experience have failed to comprehend the **nucleus** of many wood floor failures.