



CARE & MAINTENANCE OF YOUR FLOOR

Talk to your contractor or a manufacturer of floor coatings for the best advice.

Coating manufacturers are listed in the Member's Section and will be pleased to discuss the ease of looking after your new floor. Maintaining your floor will not only enhance its natural beauty; it will also increase the life expectancy of the coating and the floor.

As a tip, always provide a good dirt trap mat at the front and rear doors. This will help eliminate dirt, sand, grit and other abrasives from being walked onto your floor and subsequently scratching the coating.

Provide a mat at areas of heavy traffic and the kitchen sink. The swivelling action on the balls of the feet can act like an orbital sander. If grit is present it can abrade a coating and shorten the life of the coating.

Finally always mop up spills immediately, preventing any chance of swelling or staining of the floor or the coating.

When cleaning the floor use an *Electro-Static Dust Control Mop* to remove dirt and dust. A well wrung-out "**damp**" mop should only be used, never a wet mop.

All furnishing must have protective felt pads on all feet. This helps prevent damage caused by rough or sharp surfaces.

How can this be assured?

All NWFAA Members are required to be Licensed Contractors!

Applicants for a Licence must provide references, proof of extensive industry- specific experience and/or qualifications, and proof that they are a fit and proper persons to carry on a business and that they have the financial and managerial capabilities to conduct a business.

***As Your Best Guarantee of
Quality Workmanship and Satisfaction
Only Trust Your Floors to An Accredited Member
Of The NWFAA Of Australia***

Considerations:

Having decided on installing a feature timber floor or renovation of an existing floor it is important to choose the style of timber flooring that suits your lifestyle.

In order to reduce the risk of choosing the wrong flooring material we recommend you consult one of our experienced, Licenced, professional flooring contractors during the selection process, as there are many considerations for each individual floor.

With this in mind, consider the following:

- Your environment is “*unique*” (hot, cold, wet, dry, inland or coastal).
- Timber “quality” and “acclimatisation”.
- Installation Practices – which coating and finish is required, e.g. Gloss, Satin, Semi-Gloss, Polyurethane, Oil or Water base.
- What maintenance is required to keep your floor looking good for years to come?

What You Can Expect:

Timber is a natural resource and the final appearance of the timber floor can vary due to several factors including:

- The immediate environment
- The quality of the flooring material
- Preparation of the sub floor
- Installation of the floor
- The level of contractor expertise

You can expect good advice from the contractor and if a second opinion is required, you can call the NWFAA of Australia for advice. All NWFAA members must be constantly aware of the latest developments in their own industry. The NWFAA through suppliers, manufacturers and newsletters and Trade Publications keep members fully up to date on this ever changing industry.

Choosing only an accredited member of the NWFAA is your best guarantee of Quality Workmanship and Satisfaction.

Objectives:

The NWFAA works with both Trade and Government to raise the general performance and perception of the industry with the Community.

A perception of high moral and ethical standards can only be beneficial to individual members. Conversely, low standards are detrimental to all members even those who have individual high standards. Membership of the NWFAA with its objectives of high standards and Code of Conduct enhances the image of all members. NWFAA members must be constantly aware of the latest developments in their own industry. The NWFAA through suppliers, manufacturers, newsletters and Trade Publications provide a forum for ideas and views that are relevant to the entire industry.

Information regarding Industrial Relations, Government lobbying, changing legislation, Occupational Health and Safety requirements, and new products is vital to a successful business.

NWFAA membership is essential as an authoritative source of information and assistance.

Choosing a Quality Tradesperson:

As the Construction Industry has always been problematic when choosing trade people and acquiring finished products that meet expectations, take the guesswork out of choosing a quality contractor by ensuring that you choose only a NWFAA of Australia Member and you will be assured of quality workmanship.

How Can This Be Assured?

To be an appointed member of NWFAA requires having “signed onto” the Association’s “Code of Practice” and “Code of Conduct”. These codes have been designed to set the benchmark for industry standards. These codes are set firmly in place to protect you, the public, and to secure long term credibility and professionalism for the timber flooring industry.

This is your best guarantee of quality workmanship and satisfaction. Don't trust your floors to anyone who is not an accredited member of the National Wood Flooring Association of Australia.

The NWFAA of Australia is an industry association whose primary objectives are to provide the trade with standards of workmanship and conduct that make the floor laying and finishing industry more professional.

This is achieved by making the trade more accountable and providing training, technical support and an independent Dispute Resolution Process that protects the interests of all parties.

These objectives have been registered with the Department of Fair Trading and mean that when you the consumer choose a NWFAA of Australia member you will benefit by the following:-

- A tradesman with a professional approach
- Improved standards of workmanship
- Your best interests are considered and recommendations made
- You have a place to go if there is a problem