



NWFAA Mission Statement Technical Committee

1. To provide Members, Trade Contractors, Saw Millers, Timber Processors, Architects, Engineers, Designers, Specifiers and Government Departments with competent Technical Advice on "PREFERRED METHODS of BEST PRACTICE" in the DESIGN, INSTALLATION and MAINTENANCE of all types of Wood Floor Systems.
2. To provide a continuous flow of information feedback to the Wood Floor Industry, INSTALLERS and MANUFACTURERS, with a view to increased education and training, that will deliver to consumers, RELIABLE levels of CONSISTENT QUALITY of both product and services.
3. To effect an INSPECTION and REVIEW SERVICE of new and proposed products and systems by manufacturers, who seek to release new products onto the market, with a view of establishing and ensuring the "TECHNICAL COMPETENCE" of a product or process, BEFORE it is released onto the market.

To undertake this process in such a way, as to try and avoid the repeat of businesses failures, due to the release of products, lacking basic requirements of STABILITY, SUITABILITY and a PROVEN DESIGN CONCEPT, complete with a demonstratable QUALITY ASSURANCE program.

4. To establish, and provide Members and the Wood Floor Industry at large, with THE PREEMINANT DISPUTE RESOLUTION SERVICE on any Wood Floor Installation problem.

The primary intent of this service being, to provide the industry, with THE MOST POWERFUL and MOST RECOGNISED "AUTHORITY" to adjudicate and report upon problems and disputes that plague the wood floor industry.

5. To establish a set of PROTOCOLS by which Members of the NWFA TECHNICAL COMMITTEE shall conduct the affairs of the Technical Committee, for and on behalf of it's Members.
6. To conduct the affairs of the Technical Committee in keeping with the highest of ETHICAL PRACTICE with a view to negotiating Government "endorsement" of the NWFA TECHNICAL COMMITTEE as the Department of FAR TRADINGS recognised AUTHORITY in settling disputes based upon REPORTS issued by the NWFA TECHNICAL COMMITTEE.
7. To establish the reputation of the NWFA TECHNICAL COMMITTEE'S credentials in such a profound manner, as will seriously discount the reports of "independents" who currently operate within our markets, whose credentials are not recognised by the NWFA TECHNICAL COMMITTEE.

To examine the credentials of INDEPENDENT TECHNICAL PROVIDORS who may seek "endorsement" of their credentials, by applying to the NWFA TECHNICAL COMMITTEE for recognition, which is intended to be provided on an annually renewable basis, only to those organisations who are able to demonstrate, both TECHNICAL COMPETANCE and REPORTING ABILITIES consistent with the strictest requirements of the NWFA PROTOCOLS as may be altered from time to time in line with industry requirements.

8. To acquire and accumulate for the use of Members, LEGAL JUDGEMENTS as they might apply to our industry, with a view to maintaining a repository of TEST CASES, of TYPICAL PROBLEMS that our industry is often forced to litigate. The establishment of "PRECEDENT" cases for use by Members in dealing with "mischievous actions"

The source of such TEST CASE information is intended to be the STATE FOREST of NSW and their State counterparts, along with the Timber Development Association and other industry groups.

9. Companies and Individuals must be AUTHORISED to use NWFA Letterhead, and as such, are obligated to supply the Executive Committee with a "FILE COPY" of all such official correspondence.
10. Companies and Individuals AUTHORISED to CARRY OUT INSPECTIONS and PREPARE REPORTS for and on behalf of NWFA TECHNICAL COMMITTEE are required to supply the Technical Committee with a "FILE COPY" of all REPORTS prepared on NWFA Letterhead.

TECHNICAL REPORTS deal with PROBLEMS. The function of the Technical Committee is to identify problems and seek to provide on going solutions to overcome or design around industry problems. Therefore, it is the intended function of the Technical Committee to generate competent, industry-wide discussion to problem solve typical industry complaints.

11. To promote honesty and openness among all industry operatives, Members, Manufacturers and Builders alike.
12. To promote LOYALTY of Contractors in the use of QUALITY PRODUCTS made by responsible manufacturers and promote support from Manufacturers for RESPONSIBLE contractors who demonstrate PRODUCT LOYALTY in their purchasing.
13. To promote the best and most technically competent understanding of how products are made, tested and most professionally used, by promoting TRADE NIGHTS and PLANT VISITS to manufacturing facilities, of trade suppliers, to promote the closet dialogue between all industry players.
14. Members of the NWFA TECHNICAL COMMITTEE, who carry out INSPECTIONS and REPORTS for and on behalf of the NWFA, are expected to possess not less than the following equipment and are expected to conduct their Inspection and Report having regard to the following.

EQUIPMENT REQUIRED

- a) Concrete Moisture Meter
- b) Timber Moisture Meter
- c) Quality Camera for Colour Photography
- d) Vernier Callipers (Digital)
- e) Steel Tape
- f) Everything necessary to be able to record all pertinent events, conversations and instrument readings
- g) Copy of current Australian Standards

DOCUMENTATION

- a) A full copy of all documents reputed to form the “contract” between the parties, which must specifically include the “offer” and “acceptance”.

NOTE

It is widely claimed, that many persons who currently operate to write reports within the Wood Floor Industry, prepare reports consistent with the information provided by the person paying for the report, information which it is often suggested, presents an entirely biased view of actual events.

It is with this in mind, that officers of the NWFA TECHNICAL COMMITTEE are requested to conscientiously seek out and call for a full disclosure of all relevant facts, before conducting an inspection and report.

Documents forthcoming in various enquiries have often disclosed very clear warnings given by contractors or advice which translates to an “indemnity” having been written into contract documents, which will not be revealed unless contract documents are requested before such inspections and reports are conducted.